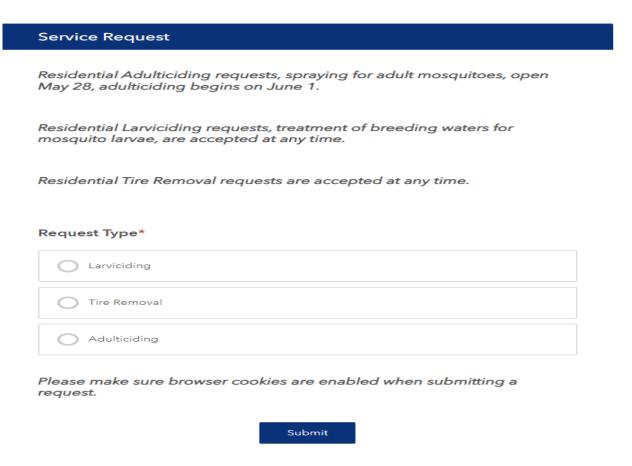
HOW TO COMPLETE AN ONLINE SERVICE REQUEST

- 1. Go to our website at https://www.nemassmosquito.org/
- 2. Select "Request Service"



3. On the next window, select the service you are requesting.



Larviciding is the inspection and treatment of standing water where mosquito larvae may be found. This service is available to all member municipalities during the mosquito breeding season.

Tire Removal is for the removal of tires, reducing possible breeding locations. This service is available to residents in all member municipalities.

Adulticiding is spraying for adult mosquitoes by truck. This service is available in municipalities that have opted in to allow residents to request the service.

Adulticiding is typically available between Memorial day and mid-October.

4. Fill in the required information for the service selected. Required information designated by *

Larviciding

- Address: Your street address *
- City: Select from drop down list *
- First name *
- Last name *
- Phone number: The best number to reach you should we have any guestions *
- Email: Required for confirmation of request and service status *
- Permission to Enter: Do we have permission to enter your property to provide the service requested *
- Notes for Field Technician: anything the Field Technician will need to know about your property (areas that will be locked, pets to be aware of, etc.)
- Request Description: please describe the area to be treated (i.e., Wet area behind shed, shallow water along tree in the back, etc.)
- Location: Enter your address in the Location Search bar. The map will zoom to the address entered.
 - 1. If the location is correct, select the Submit button.
 - 2. If the location needs to be adjusted, move your cursor to the desired location and select the location by clicking your mouse. Select the Submit button. *

Adulticiding

- Address: Your street address *
- *City:* Select from drop down list. Only municipalities that allow residential truck spraying will appear in the list. *
- First name: Your first name *
- Last name: Your last name *
- Phone number: The best number to reach you should we have any questions *
- Email: Required for confirmation of request and service status *
- Permission to Enter: Do we have permission to enter your property to provide the service requested *
- Request Description: The majority of our truck spraying is done from the street. At the Technician's discretion, trucks may pull into driveways upon request.
- Location: Enter your address in the Location Search bar. The map will zoom to the address entered. If the location is correct, select the Submit button.

If the location needs to be adjusted, move your cursor to the desired location and select the location by clicking your mouse. Select the Submit button. *

Tire Removal

Select the <u>Click here to enter a tire removal request</u> link. Select 'Leave' on the pop-up window Please read the instructions.

- Quantity of Tires: number of tires to be removed. *NOTE 10 tire per household, per calendar year limit*
- Email: Required for conformation of request and service status *
- First name *
- Last name *
- Address: Your street address *
- Apartment / Building / Condo #: if applicable
- City / Town: Select from drop down list. *
- Zip code*
- Phone number: The best number to reach you should we have any questions *
- Location: Enter you address in the Location Search bar. The map will zoom to the address entered. If the location is correct, select the Submit button.

If the location needs to be adjusted, move your cursor to the desired location and select the location by clicking your mouse. Select the Submit button. *